

## Manual – 15

### Particulars of facilities available for obtaining information

<b>Sl No.</b>	<b>Persons / Facility available</b>	<b>Nature of Information available</b>	<b>Working Hours</b>
1	Library/Reading Room in OERC office premises	Copies of all orders of the Commission, Regulations, Practice directions, Codes and Licenses available for scrutiny.	<b>10 Am to 5.30 PM</b>
2	Website	Overview of OERC, profile of Commissioners and Officers, Orders, Regulations, Practice directions, Codes and Licenses available in electronic format	<b>24 Hours</b>
3	Secretary	Certified copies of Commission Orders, pleading, papers, documents, filed in a case (Except those documents marked as confidential/privileged)	<b>10 Am to 5.30 PM</b>
4	Public Information Officer	All information available with the Commission (under RTI Act) 2005	<b>10 Am to 5.30 PM</b>